



Interim Management

Clients often asked us how to implement new strategies and achieve pragmatic outcomes, so our Interim Management solution was the perfect answer.

Clarity's consulting team is deployed to support your business management team for a defined time. It could be for a few weeks or several months, delivering sustainable, long term results. Our team's extensive experience in operational management comes to the fore as we work alongside your team bringing ICT strategy to life.

You should use this service to:

Manage operational change, fast track an improvement program, or refocus the existing management team to deliver what's important to your clients – in a measurable way.

Consulting 'from the inside out' has core benefits:

- Objective thinking, allowing a new, detached perspective
- The ability to identify and develop internal capability
- Breadth of experience brought to your team
- Ongoing support to implement new strategies, and
- The ability to fast track projects/ improvements.

Clarity builds your internal capabilities to deliver excellence and enable a sustained result from your program of change. Clarity has a skills transfer framework as part of its core and our consultants view it as our responsibility to pass on advice, guidance or even at times formal training to enable our clients to continually improve and achieve more. We believe this is a key difference between Clarity and our competitors. Rather than jealously guarding our knowledge, Clarity readily shares the benefits of our experience. Your clients will be impressed.

'If it delivers a better result, why wouldn't you share your knowledge?'

So why not implement your new strategies using Clarity's Interim Management services.

Brisbane • Toowoomba • Canberra

Call **1300 827 537**

www.claritybiz.com.au


Business and IT Solutions



Perceptive Thinking | Clear Direction | Focused Delivery

Clarity can provide

- ▶ **Business Risk Management Consulting**
- ▶ **Project Management**
- ▶ **Emergency Response Management**
- ▶ **Business Process Engineering**
- ▶ **ICT Strategic Planning**
- ▶ **Quality Management Consulting**
- ▶ **WHS Consulting**
- ▶ **Business Analysis**
- ▶ **Change Management**
- ▶ **ICT Procurement Management**

Points of distinction

- ▶ Queensland based with branches in Toowoomba and Canberra
- ▶ Qualified and experienced specialists
- ▶ Flexible engagement – we are easy to deal with!
- ▶ Proven capability and successful track record in practical project delivery
- ▶ Operational Management Experience – we do understand your challenges
- ▶ Diversified sector experience – resources, health and human services, tourism, manufacturing, utilities and local, state and federal government.

Our clients attest to our experience and capability:

'Clarity have been able to provide us with a simple, no nonsense system that delivers peace of mind that I'm doing everything I am required to do to protect my workers and my business'

Bruce Kennerley, General Manager, Sicada Fire and Safety

'Clarity has been able to assist our busy practice in guiding us in developing a work health safety system with the least amount of disruption to our Practice. The work that has been done has been undertaken in full consultation with the Practice Manager and all staff of the Practice ...

As a result, we now have a comprehensive set of policies and procedures for managing all aspects of work health safety.'

Dr Garth Brice, Director, Orthodontics Canberra

'We had a lot of the elements already there; we just didn't know where to lay our hands on it! Clarity provided a logical, easy to use method of ensuring that our HSEQ information was accurate, compliant and accessible to our workers.'

Jason Erbacher, HSSE Manager, Mike Jones Earthmoving

How we work

Clarity has a practical approach to project delivery:

Assess the situation

Our consultants will review your situation and benchmark it against current market trends, Australian standards or relevant legislation and contemporary business principles

Inform – *You'll never die wondering!*

After the assessment we will provide you with a written plan or report of what will be needed to achieve your outcome. This usually will include an assessment of current organisational risk and a step by step action plan to successful project delivery.

Deliver – *We do what we say we will do!*

Working together with your business and your people we will provide professional, competent and consistent delivery methods. Controlled and planned delivery based upon sound project management practices.

Embed

There's no point doing a "Dump and Run"! Clarity's consultants will work with your Management and staff to ensure that whatever is delivered be it a policy, a safety system or a technology solution is done considering the need for effective change management. A focus on the human factors of any change increase the likelihood of success and this is our commitment to you.

Your assurance

Our internal Quality Management System is fully aligned with ISO 9001:2015 and has been assessed and approved by Queensland Government. Clarity is listed on the register of QG Quality Assured Suppliers and we actively seek to continually improve our processes and delivery methods to ensure that our clients are consistently receiving a high quality service.

Our consultants are all certified professionals provided with research facilities, on-line and classroom based courses and ample opportunity and resources to keep their skills and qualifications up to date. This provides our clients with reassurance that the information and advice they are receiving is based upon well researched, current and qualified expertise.

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